

# Mobile Device Specifications & Recommendations

Quore's mobile apps are built for Apple iOS and Android devices. Mobile access is a key part of keeping your team connected in real time, no matter where they are in the hotel.

Download the free Quore Mobile App from the [Apple App Store](#) or [Google Play Store](#). If your policies permit it, staff members can load the Quore app on their personal devices.

## Supported Operating Systems

To ensure device compatibility with the Quore mobile app:



### Apple Devices:

Supported on **iOS 16** and above

Quore supports Apple devices running **iOS 16** or higher. For new purchases, we recommend choosing devices with **iOS 18**.



### Android Devices:

Supported on **Android 13** and above

Quore supports Android devices running **version 13** or higher. For new purchases, we recommend choosing devices with **Android 15**.

To ensure long-term compatibility, we recommend purchasing the latest available devices, as older OS versions will lose support over time.

### ⚠ Do Not Use Amazon Fire or Huawei Devices.

Quore **is not compatible** with Amazon Fire or Huawei devices.

Amazon Fire runs a custom version of Android that does not support the Quore mobile app, and Huawei devices may restrict access to the official Google Play Store.

### ⚠ Quore does not support APK downloads. Always install the app from the Apple App Store or Google Play Store.

Tip: Avoid purchasing the cheapest available models—they may not include essential features like a camera or push notifications and they may not last as long as a device with a more recent operating system.

## Must-Have Mobile Device Criteria

To get the most out of Quore, all mobile devices must have:

- A built-in rear-facing camera with at least 3MP (for submitting photos in work orders, inspections, etc.)
- Push notification support (so your team stays informed in real time)
- A current version of Apple iOS or Android (see version guidelines above)
- A screen size of 4" or larger
- Reliable Wi-Fi or cellular data access

## FAQs

- There are **no extra charges** based on the number of mobile devices your property uses.
- Your team can use a **mix of Apple and Android devices**—no need to choose just one.
- Devices can connect via **Wi-Fi or cellular data**.
- If using **hotel Wi-Fi**, we strongly recommend setting up devices as **managed** to ensure a stable, uninterrupted connection. (See our [WiFi Connection Guide](#) for details.)

For more guidance on device selection or setup, please contact [Sales](#) or [Support](#) or call us **+1-877-974-9774**.