



# Quore PMS Integrations FAQ

## Q: How much does it cost?

A: Pricing varies based on vendors. To integrate Quore with your PMS, all properties must purchase the Cleanings Plus app. Cleanings Plus pricing varies based on brand and room count. Reach out to Quore Sales by email at [sales@quore.com](mailto:sales@quore.com) or by phone at **615-678-0371** for more info.

## Q: What are the prerequisites?

A: Properties must have Cleanings Plus for their Quore to integrate with their PMS. Cleanings Plus pricing varies based on brand and room count. Reach out to Quore Sales by email at [sales@quore.com](mailto:sales@quore.com) or by phone at **615-678-0371** for more info.

## Q: How do I connect my PMS with Quore?

A: Reach out to Quore Sales by email at [sales@quore.com](mailto:sales@quore.com) or by phone at **615-678-0371** for more info.

\*IHG properties and HotelKey will need to go to IHG Marketplace to initiate the integration.

## Q: How long does it take to connect my PMS with Quore?

A: The time varies depending on the PMS vendor's process.

## Q: How often does my PMS and Quore sync up?

A: The two platforms check for new updates every five minutes, although the original syncing of rooms can take longer than five minutes.

## Q: If room occupancy status changes in my PMS, will that update in Quore?

A: Yes, when a room cleanliness status change (i.e., from dirty to clean), this will update in Quore.

## Q: Which Quore apps does my PMS integrate with?

A: Dashboard (Rooms Grid), Cleanings Plus, and PMs.



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**Q: What triggers the room to update cleanliness status room Dirty to Clean in the PMS?**

**A:** The PMS receives an update when an inspection is successfully completed or when the room is marked as Guest Ready in Cleanings Plus.

**Q: Who do I reach out to if my integration is not working properly?**

**A:** If your Quore PMS integration is not working properly, please contact our support team by email at [support@quore.com](mailto:support@quore.com) or by phone at **877-974-9774**.